



# Riverstone Family Medical Practice

August 2026 Update

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## ***A Message from the RFMP Team***

### ***Our Commitment to Quality, Long-Term Care***

At **Riverstone Family Medical Practice**, we are here for patients who value having a trusted healthcare team that understands their health journey and supports them over the long term.

We believe quality care comes from taking the time to listen, understand your medical history, and provide personalised healthcare. Our doctors focus on continuity of care and building strong doctor-patient relationships to support better health outcomes.

### ***Friendly Reminder Our Fee Structure***

We continue to **bulk bill eligible patients**, including:

- Children under 16 years of age.
- Patients with a valid Pensioner Concession Card or Health Care Card.
- Most follow-up phone consultations, such as discussing results, at your doctor's discretion.
- Care Plans and Health Assessments (where applicable).

**For patients aged 16 years and over without a concession card**, a gap fee may apply depending on the length and complexity of the consultation. This allows our doctors to spend appropriate time with patients and provide comprehensive care.

**Some doctors may charge a gap fee for more complex Care Plan appointments.** If this applies, your doctor will discuss this with you before your appointment.

If you are experiencing financial difficulty, please speak with your doctor. Individual circumstances can always be considered.

### ***Seeing Your Regular GP***

**Whenever possible, we encourage you to continue seeing your usual GP.** Having a doctor who knows your medical history, medications, and ongoing health needs helps provide safer and more personalised care.

If your regular GP does not have an appointment available, our experienced doctors and GP Registrars are happy to assist. They have access to your medical records and will communicate with your regular GP when required to ensure your care remains coordinated.

## ***National Lung Cancer Screening Program***

As part of our commitment to preventive healthcare, Riverstone Family Medical Practice has joined the **National Lung Cancer Screening Program**.

We have recently sent a short survey via SMS to patients who **currently smoke**. The survey helps our doctors identify patients who may be eligible for a **free low-dose chest CT scan** as part of the national screening program.

**Early detection can make a significant difference**, and this program aims to identify eligible patients before symptoms develop.



Patients who are not eligible for the screening program may still be contacted by our team to arrange an appointment with their doctor. This provides an opportunity to discuss lung health, smoking cessation support, and any other preventive care that may be beneficial.

We would like to sincerely thank all patients who have already completed the survey. **Your responses provide valuable information that helps your doctor understand your health needs** and support you through your healthcare journey.

If you have received the survey and have not yet completed it, we encourage you to take a few minutes to do so. **Your participation helps us provide proactive and personalised care.**

## Two New Vaccinations Available

**Capvaxive is the new pneumococcal vaccine available free** for everyone aged 65 and over, Indigenous people aged over 25 and other people with diseases that put them at increased risk of pneumococcal infection.

The vaccination covers 21 serotypes of the bacterium streptococcus pneumoniae which can cause serious infection including pneumonia . For more information see: [NCIRS Pneumococcal Vaccines](#). For further information about who is eligible for free vaccination see the Australian Government Immunisation page [Australian Government Immunisation](#).



**RSV (Respiratory Syncytial Virus) vaccination is now free for all adults aged 75 and over.** RSV is a common virus that causes a range of respiratory illnesses from minor colds to pneumonia. For more information see the [NCIRS - RSV](#) and the [Australian Government Immunisation](#).

Please make an appointment to see your GP for more information or to organise your vaccination.

## ADMIN Tip of the Month

### ***Need an appointment today?***

- Did you know that if you need an appointment and your doctor is fully booked you can be put on the cancellation list?
- If your doctor has a cancellation then reception will call you to offer you the earlier appointment.
- You cannot get on the cancellation list if you book online so you will need to ring for this.



## Doctor's Leave

The following doctors will be on leave over the next two months:

- Dr Kirby Campbell-Wood ..... 15 Aug & 12 Sep only
- Dr Ayesha Choudhury ..... 8 Aug only
- Dr Michelle Crockett ..... 24 Aug only, 23 to 29 Sep
- Dr Melissa Joseph ..... 26 Sep only
- Dr Larry Lam ..... 24 to 31 Aug
- Dr Matthew Lam ..... 23 Jul only
- Dr Kim Loo ..... 5, 6, 8, 9 Aug, 13 to 16 Aug
- ..... 23 to 31 Aug
- Dr Hannah Luong ..... 24 to 30 Aug
- Dr Sharon Muir ..... 17 to 23 Aug
- Dr Ishita Saini ..... 12 to 14 Aug
- Dr Hanaa Wanis ..... 5 Aug only

*Influenza vaccines are now available - click [here](#) to book your appointment*

# A true friend



doesn't care if you're broke,  
upset, what you weigh, if your  
house is a mess, what car you  
drive, or if your family is  
filled with crazy people.  
**They love you for who  
you are.**



**Practice Hours:** Monday to Friday 8am to 6pm, Saturdays 8am to 1pm  
**For After Hours Care we recommend the national Home Doctor Service** for home visits,  
contact on 13 74 25 (13 SICK)