



Riverstone Family Medical Practice

July 2025 Update

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[MyMedicare Registration](#)



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CDM Changes

Your care plan is getting simpler - and better!

With the new **Chronic Disease Management (CDM)** changes, you'll now have more regular check-ins every 3-4 months. These reviews help you and your doctor stay on track, adjust your care as needed and monitor your progress more closely.

Once you're registered with your doctor or our practice, your care will be managed in one place - making it easier to avoid hospital visits and stay healthier for longer.

Talk to our team if you have questions about registering or booking your next review!

Newborn Visit Payments

Starting this month, our practice will no longer hold payments for newborn visits beyond the first one.

We know life gets busy with a new baby, and its easy to forget to apply for their Medicare card. However, our doctors and nurses spend a lot of time making sure your baby gets the best care early on.



When Medicare details aren't provided, doctors often don't get paid for months of care. To avoid this:

- We'll only hold payment for the **first** newborn visit.
- That visit must be paid **before** your next appointment.
- All future visits must be **paid on the day**.

Please apply for your baby's Medicare card early and lodge claims to get reimbursed.

Monthly Myth-Buster

5-SECOND RULE = MYTH

- Studies show bacteria transfer **instantly** - even in **<1 second**. Surface type and moisture matter more than time.

IMPORTANT

MyMedicare Registration Needed!

As many of you know, we've been caring for our community for years under a patient-focused model of care. To continue providing consistent and quality care, your treating doctor now **requires all patients to be registered with MyMedicare**.

Our staff have been diligently offering registration during your appointments if you're not yet signed up.

Please treat this as a matter of **priority**. By registering, you ensure you're counted as a **regular patient** of our practice and can continue receiving ongoing care from your doctor.

Thank you for your support.



Doctor's Leave

The following doctors will be on leave over the next two months:

- Dr Michelle Crockett 7 Jul & 1 Sep only, 10 Sep to 12 Sep
- Dr Melissa Joseph 15 Aug only
- Dr Kim Loo 30 Jul to 11 Aug
- Dr Rumi Liyanamage 13 Aug to 17 Sep
- Dr Kirby Campbell Wood 21 Aug to 31 Aug
- Dr Larry Lam 4 Aug to 9 Aug

Appointments can be booked online by clicking on [Book an Appointment](#)



Practice Hours: Monday to Friday 8am to 6pm, Saturdays 8am to 1pm
For After Hours Care we recommend the national Home Doctor Service for home visits,
contact on 13 74 25 (13 SICK)