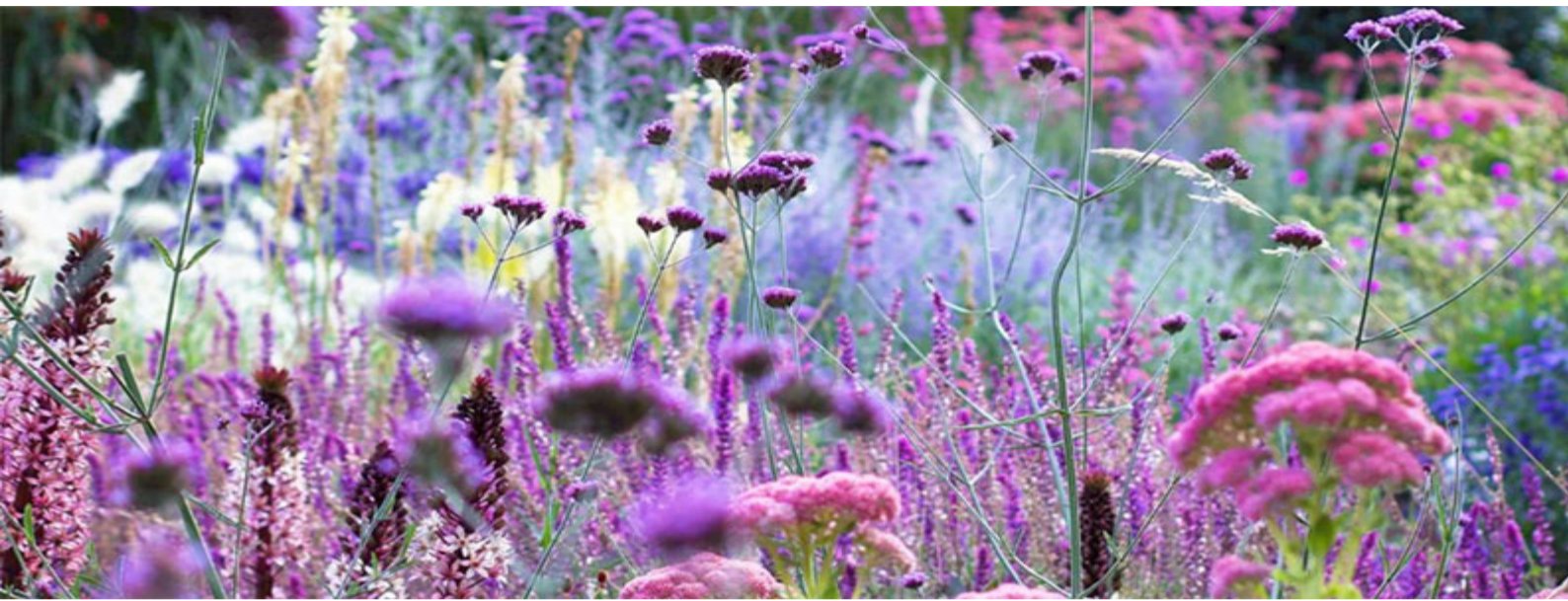




Riverstone Family Medical Practice

October 2023 Update



Government Changes to Medicare



Benefit for patients:

- greater **continuity of care** with your registered practice, improving health outcomes:
- **longer Medicare Benefit Scheme (MBS) funded telehealth consultations** with your GP: Now our pensioners/concession card holders will be able to book a Bulk Billed longer Telephone consult with their doctors. No need to travel to the practice for your consults unless advised by your doctor.
- **triple bulk billing incentive for longer MBS consultations for children under 16, pensioners, and concession card holders**, from 1 November 2023 - Your doctor is likely to be able to continue providing clinical care without charging a gap fee.
- **more regular visits from your GP** and better care planning for people living in a residential aged care home, from August 2024
- **connections to more appropriate care in general practice** for people who visit hospital frequently, from mid-2024

How to register:

There are multiple ways you can register with your chosen practice in MyMedicare:

- Start the registration process in your [Medicare Online Account](#) or [Express Plus Medicare Mobile app](#). Once done, practice staff will then accept the registration in the MyMedicare system.
- If unable to register online for any reason, our patients will be able to complete a form at the practice and staff will then register them online in My Medicare system.
- For more information on how to register, go to this link:

[How to Register for MyMedicare](#)

Registering with a Medicare Card or DVA Veteran Card



If you hold both a **DVA Veteran Card** and a **Medicare** card, you can register using either. You can only have one registration, which will apply to any relevant Medicare and/or DVA-funded service, regardless of which card you use to register.

If you choose to register in MyMedicare with a **DVA Veteran Card**, you will need to complete a [registration form](#) at your chosen practice.

Withdrawing Your Registration

You can choose to withdraw from MyMedicare at any time.

If you register at a different practice, this will automatically withdraw any previous registration and notify the practice.

If you want to withdraw your MyMedicare registration, you can either:

- withdraw from MyMedicare using their [Medicare Online Account](#) or [Express Plus Medicare Mobile app](#)
- contact your GP or practice and notify them that you want to withdraw your registration from MyMedicare
- contact Services Australia directly and request to have your MyMedicare registration withdrawn.

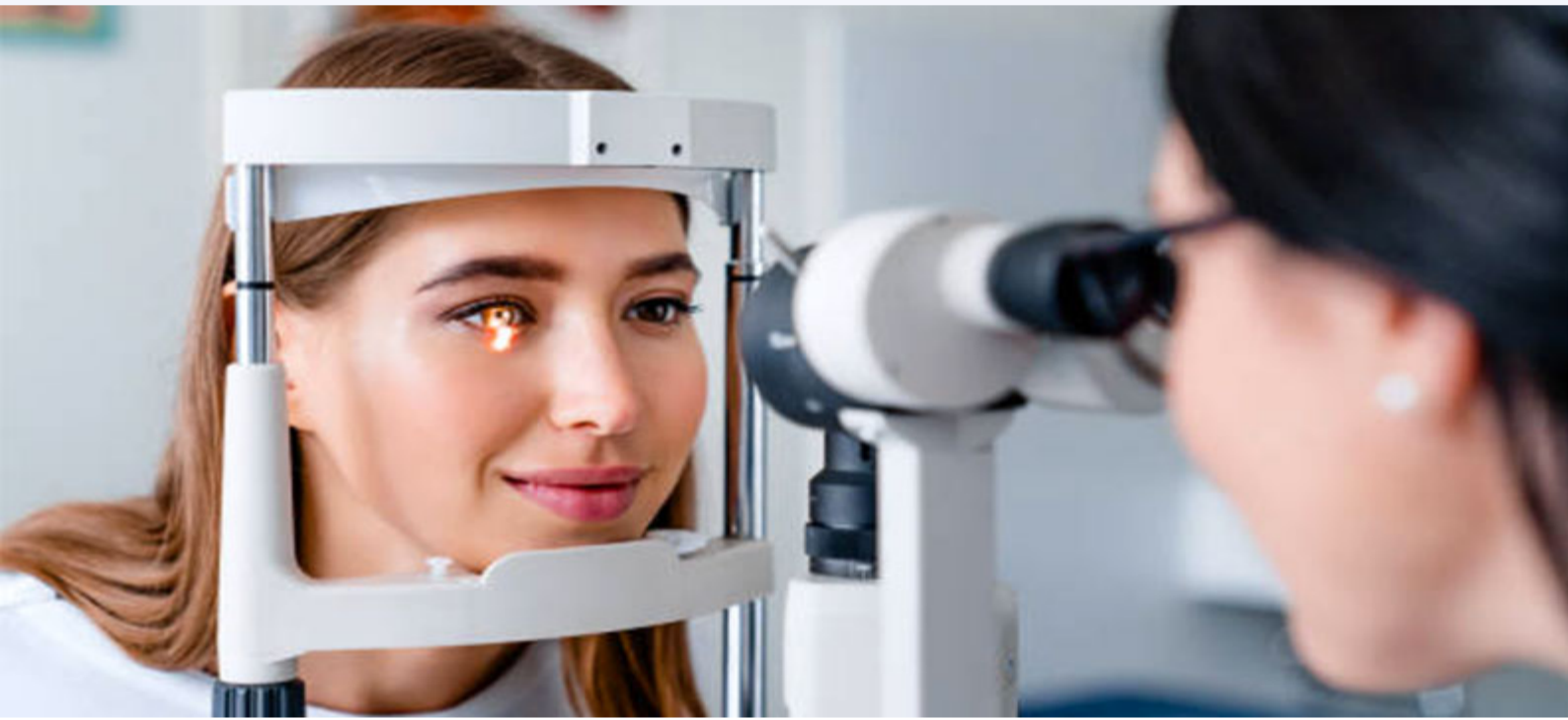
Appointments can be booked online by visiting [Online Bookings](#)

Eye Problems

If you develop an eye problem, we recommend that you attend your local optometrist for assessment. **Optometrists** have more equipment than GPs as eyes are their specialty. **Optometrists** are able to prescribe various eye drops and also refer to ophthalmologists (specialist eye doctors).

While it is ideal to see your regular optometrist, if you do not have an optometrist you can search in your local area on the Optometry Australia website: [Find an Optometrist](#)

If you are unable to see an optometrist, we are happy to see you. (No pun intended!)



Doctor's Leave

The following doctors will be on leave over the next month:

- Dr Melody Chiou 26 Oct to 27 Oct
- Dr Michelle Crockett 27 Sep to 15 Oct
- Dr Hannah Galvin 11 Oct to 17 Oct
- Dr Aarti Ganapathi 27 Nov to 11 Dec
- Dr Melissa Joseph 29 Sep to 15 Oct, 26 Oct to 29 Oct
- Dr Rumi Liyanagamage 26 Oct only, 16 Nov to 1 Dec
- Dr Kim Loo 25 Oct to 27 Oct, 17 Nov only,
- Dr Kiran Shrestha 23 Oct to 27 Oct, 14 Nov to 15 Nov
- Dr Alison Ting 20 Oct to 19 Nov
- Dr Anne Trang 7 Nov to 23 Nov

“Never go to a doctor whose office plants have died”

- Erma Bombeck



Appointments can be booked online by visiting [Online Bookings](#)



Practice Hours: Monday to Friday 8am to 6pm, Saturdays 8am to 1pm
For After Hours Care we recommend the national Home Doctor Service for home visits,
contact on 13 74 25 (13 SICK)

You are receiving this email because you have provided your email address to this medical practice.

We respect your privacy and you will only receive relevant information relating to practice updates, news, appointments, appointment system updates or preventative healthcare information managed by this practice.

If you don't want to receive these emails in the future, please [Unsubscribe](#) using the link.