

# Riverstone Family Medical Practice

March, 2023 - Practice Update



## **Claire Alchin** Senior Receptionist

We are delighted to announce the placement of our new senior receptionist **Claire Alchin**. Claire has joined RFMP with 13 years of medical receptionist experience and is looking forward to meeting you all.

Her regular working days at the practice are **Monday to Thursday**.



## **Safety for Everyone**

As COVID-19 continues to circulate and with influenza season starting, we continue to require all patients, including the family members/carers presenting at the practice, to **wear a mask**. Please let reception know by phone if you have a respiratory tract infection before entering the building.

The Practice has a limited stock of masks available for patients to buy at \$2 each. We encourage our patients to bring their own mask.

## **Saturday Fees**

Due to the increasing costs of opening on Saturdays, senior doctors will be charging private fees for all patients on Saturdays from 1 April, 2023.

This will include **pensioners, health care card holders** and **children** up to the age of 16 years. Please check with your GP re their charge. Our **GP Registrars** will continue to bulk-bill children up to the age of 16 years on Saturdays.

Fees and bulk-billing from Monday to Friday will remain the same, with pensioners, health care card holders and children continuing to be bulk-billed.

## **Online Script and Referral Request Service**

Did you know that you can **request a prescription or referral** using our online portal from our website or app? [Book an Appointment](#)

Your request will go to your regular GP for actioning. It is important that you have seen your GP in the last few months and that they are happy that the request made is appropriate. If it is not, you will be asked to make an appointment. You will be notified within 48 hours of the request. There is no Medicare rebate for this service.

If you need something more urgently, please ring and speak to reception.

## **Easter Closure Dates**

We will be closed on **Good Friday, Easter Saturday, Sunday** and **Monday** as these are all public holidays.

For medical care over the Easter weekend please call the after hours **Home Doctor Service on 13SICK**. We wish everyone a Happy Easter and please drive carefully on the roads.

## **Doctor's Leave**

The following doctors will be on leave over the next month:

- **Dr Sharon Muir:** 17 March - 31 March (Returns to work on Tuesday, 4 April)
- **Dr Aarti Ganapathi:** 20 March - 24 March
- **Dr Matthew Lam:** 31 March - 6 April
- **Dr Hanaa Wanis:** 4 April - 30 April
- **Dr Melissa Joseph:** 4 April - 21 April
- **Dr Rumi Liyanagamage:** 21 April to 27 April
- **Dr Kim Loo:** 14 April - 21 April
- **Dr Melody Chiou:** 27 April - 28 April



*When the power of love overcomes the love of power the world will know peace.*



**Practice Hours:** Monday to Friday 8am to 6pm, Saturdays 8am to 1pm  
**For After Hours Care we recommend the national Home Doctor Service** for home visits,  
contact on 13 74 25 (13 SICK)